Mahalo (thank you) for your reservation. Please allow us 24 hours to process your reservation. If your arrival is in less than 24 hours please email us to confirm availability at info@manaloharentacar.net or call us during Hawaii business hours at 1 (808) 283-8779.

Rental Information

The cost of your rental will be calculated based upon the total number of days the car is in your possession. Your credit card will be charged on the day of your arrival for the full amount. Daily charges apply in consecutive 24-hour periods starting at the hour your rental begins. Any extra hours will be counted as a full 24-hour rental.

Arrival Information

After you collect your baggage in the baggage claim area of the airport, please processed to the airport parking lot just outside the terminal. Refer to the map below for finding your vehicle. The vehicle will be parked in Sector H.

Picking up the car at the airport you have a max charge of $15 made payable at the exit toll booth when leaving the airport parking lot. If your rental starts on a Sunday it could be a max $30 charge for airport pickup paid upon exit from the parking lot as well.

Airport Pickup: Your car will be parked in Sector H (look for the letters on the top of the light posts). Coming out of the baggage claim area, turn to the left and walk towards the 1st stoplight you reach. Cross the road and walk straight into the parking lot. You will see the exit booths off to the left. Section H will be to the right. Turn at that point and move 1-2 rows to the right. Your vehicle will be in SECTOR H.
Vehicle keys are located inside a lock box on the back of the car (next to the license plate or inside the bed of the trucks). Email us 2 days before your arrival to receive the model, color and type of car as well as the 4 digit code that will open the box to retrieve the keys. To open the lockbox enter the code and then push the black button downwards.

Our fleet has a Manaloha Rent A Car bumper sticker in Yellow to better identify our vehicles.

**Airport parking tickets are the renters responsibility.**

**Empty gas tanks can damage the vehicle. Please always drive and return the car with over ¼ tank of gas. We appreciate your cooperation to avoid gasoline fees.**

**Departure Information**

Email us 2 days before your departure. During business hours (9am - 4pm Monday to Friday & 9am to 1 pm on Saturday), please bring the car to our location and we will then take you to the airport as part of our complimentary service.

Manaloha Rent A Car  
200 Waiehu Beach Road  
Wailuku, HI 96753

If you are planning to return the vehicle after business hours at the airport then please leave the car in the same area (Sector H) in which you picked it up with the same quantity of gas (at least ¼ tank) and clean. **Place the keys in the glove box and lock the vehicle doors.**

**DO NOT** use the lockbox other than the day of your arrival.

For security reasons never leave the car unlocked or outside our location shop gate. Do not drop off the car without Manaloha Rent A Car authorization. Please avoid unauthorized airport drop-off fees.

An additional $15 parking fee will be charged to your reservation for after hours drop off at the airport parking lot.
Attention To Surfers, Windsurfers & Kiteboarders

Please leave the car keys secured. We don’t advise using the lockbox outside the airport area. Do not go into the water with car keys that have an electric chip. The vehicle will not start if the key is wet and the new key will be the responsibility of the renter.

Several customers have reported that their personal belongings being stolen from the car at the Kahana Beach Park. Please be aware of the dangers and avoid parking on the street right off Kahan Beach Park or other areas nearby. Thank you for your cooperation.

Haleakalā Warning

Renter is responsible to use a low gear while driving down Haleakalā. It is very important to understand the need to drive safe while going down the 10,000’ mountain. Instead of using your brakes to slow yourself, use the 2nd Gear (Low Gear) to avoid damaging or overheating the brakes. Renter is responsible for brake damages and towing expenses in the Haleakalā area. Slow your vehicle down on the steep grades and use what is known as “engine braking” using 1st or 2nd gear.
If you notice the brakes losing efficiency and a burning smell, stop the vehicle and allow the brakes to cool down for at least 45 minutes. Make sure you use low gears and brakes judiciously.

For any other information please contact us by email or phone.

Thank you for your business.

Manaloha Rent A Car